



Base Module Manual

SERVGA

Department of Public Health [US] | https://servga.gov

Welcome to Georgia Responds, Home of the Department of Public Health's Volunteers.

Effective medical response relies on volunteers. Volunteers need to be organized, pre-credentialed and ready to mobilize during both times of disaster and times of simple, clear community need. Whether you are a healthcare provider, administrative specialist, a retired professional - anyone ready to help in your community - Georgia needs you. Georgia Responds is the organization that serves as a gateway into Georgia's medical and volunteer health care programs. By signing up today, it's just a Click. Connect and Care away.

SERVGA
TRAIN. PREPARE. RESPOND.

The State Emergency Registry of Volunteers in Georgia integrates government-sponsored local, regional and statewide volunteer programs to assist emergency response and public safety organizations during a disaster. It is part of a national initiative to coordinate and mobilize volunteers to respond to all types of emergencies.

Experience has proven that effective emergency response requires volunteers to be organized and pre-credentialed before a disaster or event occurs. This alleviates the issues associated with non-certified and spontaneous volunteers simply showing up at disaster sites. Under the SERVGA program, all volunteers are pre-certified and coordinated according to each event.

DPH
Georgia Department of Public Health

medical reserve corps

CERT
COMMUNITY EMERGENCY RESPONSE TEAM

Georgia Volunteer
What You Deserve.

Click. Connect. Care.

Home | Contact Us | FAQ | Resources

Username:

Password:

Log In

Forgot Username or Password?

Register Now

Department of Public Health [US] | https://servga.gov

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Username:

Password:

Log In

Forgot Username or Password?

Register Now

Access the Home Page from www.servga.gov.

From the tool bar at the top you can access the Contact Us screen.

SERVGA

Department of Public Health [US] | https://servga.gov/contact_us.php

GEORGIA RESPONDS

click. connect. care.

Home | Contact Us | FAQ | Resources

Please complete the form below to contact an administrator.

REQUIRED (*)

* Do you know the organization that you would like to contact?
○ Yes ○ No

* Your Name:

* Your Email Address:

* Confirm Email Address:

* Subject:

* Message:

Username:
Password:

Forgot Username or Password? [Forgot Username or Password?](#)

Log In [Log In](#)

Register Now [Register Now](#)

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From the tool bar at the top you can access the FAQ Screen.

GEORGIA JU RESPONDS

click. connect. care.

Home | Contact Us | FAQ | Resources

Volunteer Resources

[Georgia Responds \(PDF, 2.5MB\)](#)

Username:
Password:

Forgot Username or Password? [Forgot Username or Password?](#)

Log In [Log In](#)

Register Now [Register Now](#)

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medical reserve corps

CERT COMMUNITY EMERGENCY RESPONSE TEAM

From the tool bar at the top you can access the Resources Screen.

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Home | Contact Us | FAQ | Resources

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Georgia Volunteer
Health Care Program
What You Deserve.

DPH
Georgia Department of Public Health

medical reserve corps

CERT
COMMUNITY EMERGENCY RESPONSE TEAM

To Join, Select the “Register Now” Button to access this screen.

Department of Public Health [US] | https://servga.gov/faq.php

Home | Contact Us | FAQ | Resources

Acknowledgement

By registering on the State Emergency Registry of Volunteers (SERVGA) site for health professional volunteers, I acknowledge that I may be considered for service as a volunteer health professional or general volunteer during a declared emergency or disaster. I understand that part of the online process entails voluntarily providing personal information that will be collected, used and maintained by the Georgia Department of Public Health in implementing the Emergency System for Advance Registration of Volunteer Health Professionals (ESAR-VHP). Click the [Volunteer Agreement](#) link to obtain the stipulations for operating as a SERVGA Volunteer. For commonly asked questions, please refer to the [FAQ](#) section.

FAQ

- [What does it mean to be a volunteer?](#)
- [What does SERVGA stand for?](#)
- [What are the functions of SERVGA?](#)
- [What is required to register in SERVGA?](#)
- [How can I register?](#)
- [If I forgot my password and/or username, who should I contact to reset this information?](#)
- [What type of information do I need to provide as an emergency volunteer to register with this system?](#)
- [What is an emergency credential level?](#)
- [What are the emergency credential level standards?](#)
- [If I do not have a medical background, can I still register and volunteer?](#)
- [How can I change information that I provided on my account registration?](#)
- [Once I register, am I obligated to accept every assignment offered?](#)
- [I am a program administrator and would like to learn more about having my emergency response program included in this system?](#)
- [Does my emergency response program participate in this system?](#)
- [If I do not join a unit, will I be assigned to one automatically?](#)
- [If I am already a part of a unit, may I join another one?](#)

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medical reserve corps

You will then be asked to select “Volunteer Opportunities”. You have the opportunity to select the Georgia Volunteer Health Care Program which works with free clinics to provide health care to the uninsured and/or emergency response programs.

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organizations (IMRC, CERT, GNAS, etc) during a disaster? State Emergency Registry of Volunteers (SERVGA) allows you to affiliate with a variety of organizations that are dedicated to emergency preparedness. Volunteers are utilized during both non-emergencies and emergencies.

Organizations

* Select your county:

Select

- Select
- Appling
- Atkinson
- Bacon
- Baker
- Baldwin
- Banks
- Barrow
- Bartow
- Ben Hill
- Berrien
- Bibb
- Bleckley
- Brantley
- Brooks
- Bryan
- Bullock
- Burke
- Butts
- Calhoun

nd password each time you log into SERVGA.

* Username:

* Password:

* Confirm Password:

* Secret Question:

* Secret Answer:

Volunteer Agreement

If you select “Yes” for emergency response, select your county of interest.

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organizations (IMRC, CERT, GNAS, etc) during a disaster? State Emergency Registry of Volunteers (SERVGA) allows you to affiliate with a variety of organizations that are dedicated to emergency preparedness. Volunteers are utilized during both non-emergencies and emergencies.

Organizations

* Select your county:

Bibb

Select Organization

Account Information

* Creating an account is the first step in the SERVGA registration process. You will use your account username and password each time you log into SERVGA.

* Username:

The username must be at least six (6) characters long and cannot contain spaces. Acceptable characters include alphanumeric (A-Z, 0-9) and the symbols @, ., -, and _.

* Password:

* Confirm Password:

* Secret Question:

* Secret Answer:

Volunteer Agreement

For example: Bibb County.

SERVGA

The screenshot shows the 'Registration' page of the SERVGA website. At the top left is the 'GEORGIA RESPONDS' logo with the tagline 'dick. connect. care.' Below it is a 'Registration' section containing four numbered instructions:

- ① For the best experience, do not use the refresh, stop, back or forward buttons on the browser and only single-click buttons within a page.
- ② An asterisk (*) indicates a required field. You will be alerted if the required information has not been entered.
- ③ For your security, all communications are encrypted and you will be logged out automatically if you are inactive for more than 20 minutes.
- ④ We recommend the latest version of Microsoft Internet Explorer for Windows, Mozilla Firefox for Mac or PC, Apple Safari for Mac or PC or Google Chrome for Mac or PC with JavaScript enabled and pop-up blocker turned off to use this site. Please see your browser's help file for more information.

Below these instructions is a 'Volunteer Opportunities' section. It contains two sets of questions with radio button options:

- * Are you interested in volunteering for the Georgia Volunteer Healthcare Program (GVHCP)? As a volunteer you will help increase access to healthcare for uninsured and underinsured Georgians. Sovereign Immunity (SI) is provided to licensed health and dental providers. During an emergency or disaster your services maybe requested, however you are not required to volunteer.
① Yes ② No
- * Are you interested in volunteering to assist emergency response and public safety organizations (MRC, CERT, GNAS, etc) during a disaster? State Emergency Registry of Volunteers (SERVGA) allows you to affiliate with a variety of organizations that are dedicated to emergency preparedness. Volunteers are utilized during both non-emergencies and emergencies.
① Yes ② No

Opportunities in the county selected will populate. See volunteer organization options in Bibb County.

The screenshot shows the 'Registration' page with the 'Organizations' section filled out. The 'Select your county:' dropdown is set to 'Bibb' and the 'Select Organization' button is visible. The 'Account Information' section shows a 'Username' of 'SERVGATest1'. A tooltip provides validation rules: 'The username must be at least six (6) characters long and cannot contain spaces. Acceptable characters include alphanumeric (A-Z, 0-9) and the symbols @, ., -, and _'. The 'Password' field contains '*****' and the 'Confirm Password' field also contains '*****'. A tooltip for the password field says: '✓ Password is 6 characters or longer ✓ Password contains a number ✓ Password contains a letter ✗ Confirmation password must match'. The 'Secret Question' dropdown is set to 'Select' and the 'Secret Answer' dropdown is also set to 'Select'. The 'Volunteer Agreement' section contains a checkbox for accepting the GVHCP Volunteer Agreement and a note about reading the Privacy Policy. The 'Volunteer Agreement' checkbox is checked.

Screenshot of completing the initial registration.

SERVGA

The screenshot shows the SERVGA registration form. At the top, there is a message about affiliating with organizations like IMRC, CERT, GNAS, etc., during a disaster. Below this is a section titled "Organizations". A dropdown menu is open under "Select your county:", showing options such as Appling, Atkins, Bacon, Baker, Baldwin, Banks, Barrow, Bartow, Ben Hill, Berrien, Bibb, Bleckley, Brantley, Brooks, Bryan, Bulloch, Burke, Butts, and Calhoun. A red arrow points from the text "Volunteer Agreements for each program need to be reviewed at initial registration." to the "Confirm Password" field. A tooltip for the "Confirm Password" field lists validation rules: "Password must be 6 characters or longer", "Password must contain a number", "Password must contain a letter", and "Confirmation password must match".

Volunteer Agreements for each program need to be reviewed at initial registration.

The screenshot shows the SERVGA registration form. It includes sections for "Organizations", "Account Information", and "Volunteer Agreement". The "Account Information" section contains fields for "Username", "Password", "Confirm Password", "Secret Question", and "Secret Answer". Validation rules are displayed as tool tips: "The username must be at least six (6) characters long and cannot contain spaces. Acceptable characters include alphanumeric (A-Z, 0-9) and the symbols @, ., -, and _". "Password must be 6 characters or longer", "Password must contain a number", "Password must contain a letter", and "Confirmation password must match".

Information required at registration is marked with an asterisk.

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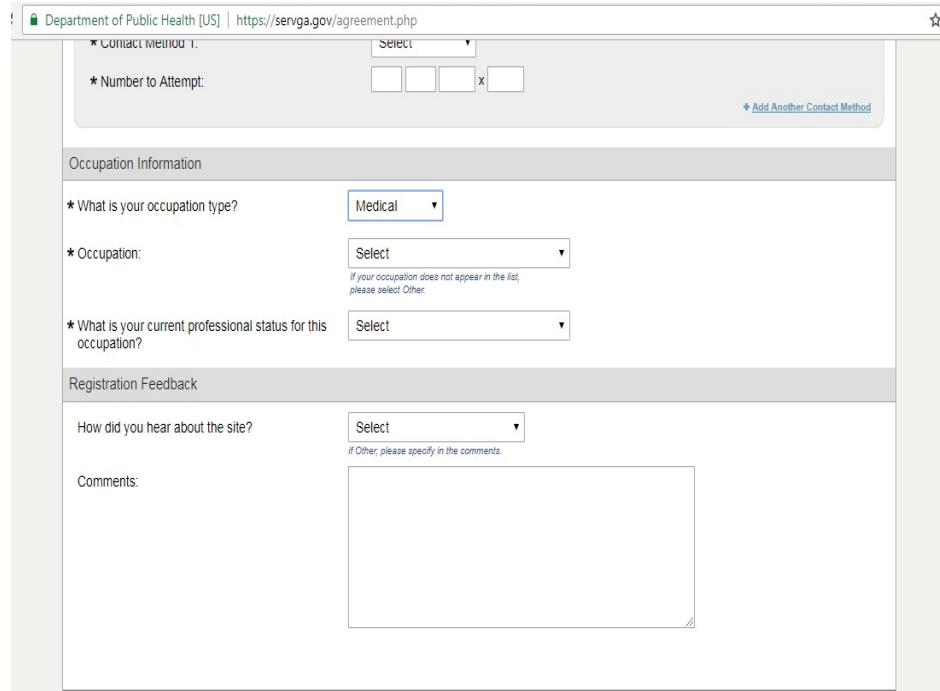
* Contact Method 1: Select ▾
* Number to Attempt: X
[+ Add Another Contact Method](#)

Occupation Information

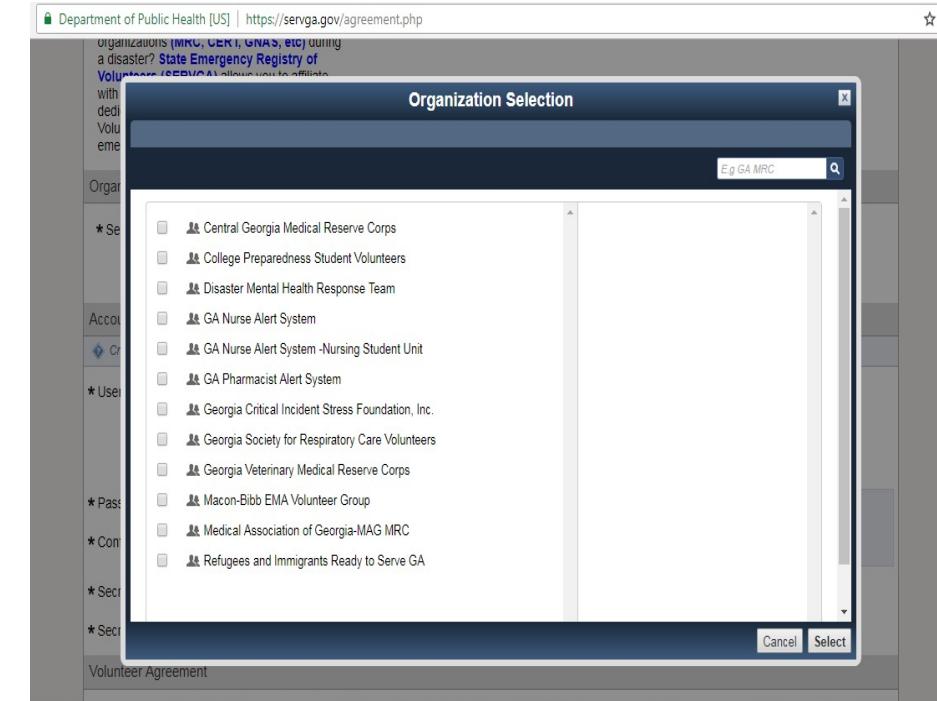
* What is your occupation type? Medical ▾
* Occupation: Select ▾
If your occupation does not appear in the list, please select Other.
* What is your current professional status for this occupation? Select ▾

Registration Feedback

How did you hear about the site? Select ▾
If Other, please specify in the comments:
Comments:



If you select Medical Occupation, this is the screen that appears requesting additional information.



Screenshot of Medical Occupations.

This screenshot shows the 'Account Information' section of the SERVGA registration form. It includes fields for Username (SERVGATest1), Password, Confirm Password, Secret Question (Select), and Secret Answer (Select). Below these, the 'Volunteer Agreement' section contains a checkbox for agreeing to the GVHCP and SERVGA Volunteer Agreement, and a note about privacy policy.

Screenshot of Professional License Status Drop down Menu

This screenshot shows the 'Occupation Information' section. The 'Occupation Type' field is set to 'Medical'. A dropdown menu is open under 'Occupation', showing options like 'RN-Registered Nurse' and 'Select'. The 'Select' option is highlighted. The 'Registration Feedback' section contains a dropdown menu with various professional status options.

Medical Example:

When selecting occupation types, select APRN, not “RN-Nurse Practitioner” because it does not interface with the system. This is the only instance that has created issues to date. All additional types are recognized.

SERVGA

Department of Public Health [US] | https://servga.gov/agreement.php

Account Information

Creating an account is the first step in the SERVGA registration process. You will use this account and each time you log into SERVGA.

* Username:

The username must be at least six (6) characters long and cannot contain spaces. Acceptable characters include alphanumeric (A-Z, 0-9) and the symbols @, ., and -. Usernames are not case sensitive.

* Password:

* Confirm Password:

* Secret Question:

* Secret Answer:

Volunteer Agreement

* Volunteer Agreement: By checking this box, I indicate that I agree to the [GVHCP Volunteer Agreement](#) and/or the [SERVGA Volunteer Agreement](#) and have read and understand the [Privacy Policy](#) for this site. My submission of this form will constitute my consent to the collection and use of this information and the transfer of this information across the Internet to processing and storage facilities supporting this system. I also agree to receive required administrative and legal notices such as this electronically.

* Information Pledge: By checking this box, I pledge to provide only correct information when completing this registration process. I also give consent to SERVGA/GVHCP and their designated agents to collect, use, verify, and maintain any information that is collected through the use of this site.

Screenshot if you select Non-Medical Occupation

Department of Public Health [US] | https://servga.gov/agreement.php

collected through the use of this site.

Name and Address

Prefix:

Example: Dr., Col., Mr., Mrs., Ma.

* First Name:

Middle Name:

* Last Name:

Suffix:

Example: Jr., Sr., MD., PhD, RN

* Home Address Line 1:

Home Address Line 2:

* City:

* State:

* County:

* Zip Code:

Work State:

Contact Information

Screenshot of non-medical occupation options.

This screenshot shows the 'Occupation Information' section of the SERVGA registration form. It includes fields for 'What is your occupation type?' (Medical), 'Occupation' (Select), and 'Current professional status' (Select). A red arrow points to the 'Occupation' dropdown menu, which is currently open.

* Contact Method: Select
* Number to Attempt: X
+ Add Another Contact Method

Occupation Information

* What is your occupation type? Medical

* Occupation: Select
If your occupation does not appear in the list, please select Other.

* What is your current professional status for this occupation? Select

Registration Feedback

How did you hear about the site? Select
If Other, please specify in the comments.

Comments:

Screenshot of Current Professional Status

This screenshot shows the same 'Occupation Information' section as the first one, but with the 'Occupation' dropdown menu fully expanded. A red arrow points to the menu item 'Advanced Emergency Medical Technician (AEMT)'. The menu also lists other options like 'Athletic Trainer', 'Audiologist', etc.

* Contact Method: Select
* Number to Attempt: X
+ Add Another Contact Method

Occupation Information

* What is your occupation type? Medical

* Occupation: Select

Advanced Emergency Medical Technician (AEMT)
Athletic Trainer
Audiologist
Behavioral Health Professional, Unlicensed
Cardiovascular Technologist / Technician
Chiropractor
Counselor, Mental Health
Counselor, Rehabilitation
Counselor, School
Counselor, Substance Abuse and Behavioral Disorder
Dental Assistant
Dental Hygienist
Dentist
Dietetic Technician
Dietitian
Emergency Medical Responder (EMR)
EMT-Basic
EMT-Intermediate
EMT-Paramedic

Registration Feedback

How did you hear about the site?

Comments:

Screenshot of Registration Feedback. Indicate how you learned about SERVGA.

SERVGA

The screenshot shows the Georgia Responds website. At the top, there's a banner with the text "GEORGIA RESPONDS" and "dick. connect. care." Below the banner, the user is logged in as "Robin Hood". The navigation menu includes Home, My Profile, Messages (53), Organizations, Documents, Volunteers, Administration, and Accountability. A "Help" and "Contact Us" link is also present. A search bar with the placeholder "Search users" and a magnifying glass icon is located at the top right. The main content area has a green header "Success" with the message "Your password has been changed." Below this, there's a koala icon and a progress bar indicating "57 % Complete". A large modal window titled "Attention Required" displays the message "Congratulations, you are now registered for SERVGA." It also contains a "Did you know?" section with a question mark icon and a "Help Resources" section with links to Online Help, Video Help, Quick Reference Guides, and What's New. A note says, "This message will appear each time you return to the Home page until your profile is complete." At the bottom of the modal, it says "You do not have responders whose background checks are due." The footer contains standard links for RN-Registered, Account Status, Organizations, and Last Logged In (8/24/2018).

Completing the above steps correctly will result in a successful registration:

The screenshot shows the Georgia Responds dashboard. The top navigation and search bar are identical to the previous screenshot. The main content area has a green header "Success" with the message "Your password has been changed." Below this, there's a koala icon and a progress bar indicating "57 % Complete". On the left, there are summary sections for RN-Registered (Background Training Message, Background check and training), Organizations (SERVGA Administrator Dates To Remember, New Year! New SERVING Georgia Newsletter), and Last Logged In (8/24/2018). The right side features a "Updates" section with a list of recent messages and their timestamps. The "Recent Messages" section lists items like "First Annual SERVGA Administrator Conference Regi..." (Friday 10:02 AM) and "SERVGA Administrator Test Message" (1/17/2019 12:33 PM). The "Verifications" section contains a note about responder credential verifications. A "Did you know?" section with a question mark icon and a "Help Resources" section with links to Online Help, Video Help, Quick Reference Guides, and What's New are also present.

57% of your profile is successfully complete.

GEORGIA
RESPONDS  dick.
connect.
care.

Robin Hood | Log Out

Help | Contact Us | Search users

Home My Profile Messages 53 Organizations Documents Volunteers Administration Accountability

Summary Identity Deployment Prefs Contact Occupations Training Skills & Certifications Medical History Background Check Settings

Summary

57% Complete

In order to make you eligible for potential deployments, all profile information must be complete. Please take the time to fill out each section below.

- Identity (Incomplete - required fields missing)**
Your name, current address, physical characteristics, and ability to operate a licensed motor vehicle.
- Deployment Preferences (Incomplete - required fields missing)**
Your availability for deployments, activity preferences for deployments, and existing emergency response commitments.
- Contact (complete)**
Your contact information and emergency contacts for use during a deployment.
- Occupations (Incomplete - must complete occupations)**
Your professional experience.
 - RN-Registered Nurse (needs attention - Credential information incomplete)**
Credentials are the formal qualifications you possess and are verified by the system.
 - Hoist and Winch Operator (needs attention - Credential information incomplete)**
Credentials are the formal qualifications you possess and are verified by the system.
- Training (complete)**
Your completed training courses.
- Skills and Certifications (complete)**
Your expertise to be considered for deployment eligibility and prior deployment history.
- Medical History (Incomplete - required fields missing)**
Your health conditions that may affect deployment eligibility and your vaccination history.
- Background Check (complete)**
Your background check may affect deployment eligibility.

There are different roles available in the system: i.e. System Coordinator (State view), Local Administrators, and Responders. The following screenshots are what the responders have permissions to see and/or change only. Incomplete fields are written in red, to alert users they are not finished.

Occupation Information

* What is your occupation type? Non-Medical

* Occupation: Select

Select Accountant Administrative Assistant Air Traffic Controller Animal Control Worker Arbitrator Archeologist Assessor Auditor Barber Boat Builder or Shipwright Bus Driver, Transit and Intercity Call Center Camera Operator Cargo and Freight Agent Carpenter Cartographer Cement Mason or Concrete Finisher Chaplain Chef

* What is your current professional status for this occupation?

Registration Feedback

How did you hear about the site?

Comments:

Previous Next

Screenshot of the Identity Tab

The screenshot shows a web browser window for the Department of Public Health [US] at https://servga.gov/agreement.php. The page title is "Occupation Information". It contains the following fields:

- * What is your occupation type? (dropdown menu: Non-Medical)
- * Occupation: (dropdown menu: Select. A tooltip says: "If your occupation does not appear in the list, please select Other.")
- * What is your current professional status for this occupation? (dropdown menu: Select. A tooltip says: "If your occupation does not appear in the list, please select Other.")
- Registration Feedback
- How did you hear about the site? (dropdown menu: Select. Options: Active, Inactive, Retired, Student. A tooltip says: "If Other, please specify in the comments.")
- Comments: (text area)

At the bottom are "Previous" and "Next" buttons, and links to Privacy Policy, FAQ, and Contact Us.

The screenshot shows a second web browser window for the Department of Public Health [US] at https://servga.gov/agreement.php, identical in layout to the first one. It displays the same occupation information fields and feedback section.

Name and Address Information:

- please include suffix in the suffix box ONLY- not in the last name box.
- using your official first name here, helps with an accurate interface on your license.

- Only 1 email address can be assigned to 1 account. Your email address is used as your unique identifier. Hence there can be no sharing of an email account in SERVGA i.e. spouse scenario.
- Emails are optional, but highly recommended.

SERVGA

Primary Email Address

Email Address: Robin.Hood@gmail.com

New Email Address:

If you have an email account, it is important for you to provide this information. Without your email address, you may miss important messages and notifications. Please note that the system will not allow two accounts with the same email address. If you do not have an email address or your email address is already registered with the system, you can learn more about obtaining a free email address by [clicking here](#).

Confirm Email Address:

[+ Add Another Email Address](#)

Contact Method

Enter your preferred contact numbers for notifications during an emergency and for other system related issues. Additional information is required for pager numbers.

Contact Method 1

* Contact Method 1: SMS/Text Msg

* Number to Attempt 1: 770 444 2222

[+ Add Another Contact Method](#)

Contact Method 2

* Contact Method 2: Select

* Number to Attempt 2:

[+ Add Another Contact Method](#)

Emergency Contact

The individuals to contact in the event of a personal emergency during deployment.

Contact Method

- You can have up to 4 phone numbers
- Note, if you wish to receive text messages, select SMS Text.

GEORGIA RESPONDS  click. connect. care.

Robin Hood Log Out

Home My Profile Messages 63 Organizations Documents Volunteers Administration Accountability

Home

Success Your password has been changed.



Your profile is: 57 % Complete

RN-Registered ... Account Status: Active [Edit Account Status](#)

Organizations: Georgia Volunteer H...

Last Logged In: 8/24/2018

Attention Required

Alert 1 of 1

Congratulations, you are now registered for SERVGA.

Congratulations, you are now a registered volunteer in Georgia Responds. Your initial registration for Georgia Responds is now complete. However, additional information is needed in order to make you eligible for potential deployments and/or volunteer opportunities. Please take the time to fill out all of the sections listed in your [Profile Summary](#).

This message will appear each time you return to the Home page until your profile is complete.

You do not have responders whose background checks are due.

Did you know?

Help Resources

You can get help with SERVGA! Go to Help Center to access all help documentation including:

- Online Help
- Video Help
- Quick Reference Guides
- What's New

For additional assistance, send a message to your administrator using the [Contact Us](#) link at the bottom of the page.

SMS/Text Screenshot: Volunteers must select this option in order to receive mobile text messages.

SERVGA

GEORGIA /
RESPONDS  did.
connect.
care.

Robin Hood | Log Out

Help | Contact Us

Home My Profile Messages 53 Organizations Documents Volunteers Administration Accountability

Home

Success
Your password has been changed. ✓


Your profile is:
57 % Complete

RN-Registered ...
Account Status: Active
[Edit Account Status](#)

Organizations:
Georgia Volunteer H...

Last Logged In:
8/24/2018

Updates
3:09 PM 44 volunteers are pending for membership in Georgia Volunteer Healthcare Prog...

Recent Messages 53

	Date	Message
First Annual SERVGA Administrator Conference Regi...	Friday 10:02 AM	
SERVGA Administrator Test Message	1/17/2019 12:33 PM	
Background Training Message	1/16/2019 4:07 PM	
Background check and training	1/16/2019 2:39 PM	
SERVGA Administrator Dates To Remember- 2019	1/10/2019 12:52 PM	
New Year! New SERVING Georgia Newsletter!	1/8/2019 9:13 AM	
UPDATE: UPDATE: Gwinnett Chamber names 2018 Healt...	12/21/2018 12:30 PM	
SERVGA Conference Save the Date Follow Upw a...	12/21/2018 10:40 AM	
SERVGA Conference Save the Date Follow Up	12/21/2018 10:31 AM	
SERVGA Conference Save the Date	12/21/2018 9:02 AM	

Verifications

You have responders whose credential verifications are due.
You do not have responders whose background checks are due. 

Did you know?

Help Resources

You can get help with SERVGA! Go to Help Center to access all help documentation including:

- Online Help
- Video Help
- Quick Reference Guides
- What's New

For additional assistance, send a message to your administrator using the Contact Us link at the bottom of the page.

GEORGIA /
RESPONDS  did.
connect.
care.

Robin Hood | Log Out

Help | Contact Us

Home My Profile Messages 53 Organizations Documents Volunteers Administration Accountability

Summary

57 % Complete

In order to make you eligible for potential deployments, all profile information must be complete. Please take the time to fill out each section below.

Identity (incomplete - required fields missing)
Your name, current address, physical characteristics, and ability to operate a licensed motor vehicle.

Deployment Preferences (incomplete - required fields missing)
Your availability for deployments, activity preferences for deployments, and existing emergency response commitments.

Contact (complete)
Your contact information and emergency contacts for use during a deployment.

Occupations (incomplete - must complete occupations)
Your professional experience.

RN-Registered Nurse (needs attention - Credential information incomplete)
Credentials are the formal qualifications you possess and are verified by the system.

Hoist and Winch Operator (needs attention - Credential information incomplete)
Credentials are the formal qualifications you possess and are verified by the system.

Training (complete)
Your completed training courses.

Skills and Certifications (complete)
Your expertise to be considered for deployment eligibility and prior deployment history.

Medical History (incomplete - required fields missing)
Your health conditions that may affect deployment eligibility and your vaccination history.

Background Check (complete)
Your background check may affect deployment eligibility.

Under the Identity Tab, simply clicking the edit field will allow you to update your profile.

You can also add detailed personal information in this secure system.

The screenshot shows the Georgia Responds website interface. At the top, there's a navigation bar with links for Home, My Profile (which is selected), Messages (83), Organizations, Documents, Volunteers, Administration, and Accountability. Below this is a search bar with a placeholder "Search users". The main content area has a header "Deployment Prefs". Under this, there's a "Willingness and Availability" section with a note "No information provided." and a "Prior Emergency Response Commitments" section with a note "No information provided.". At the bottom, there's a "History of Changes" section.

Deployment Preferences will help Administrators identify potential volunteers during times of need.

The screenshot shows the Georgia Responds website interface, similar to the one above but with a different URL. It features a header with "GEORGIA RESPONDS" and a "dick. connect. care." logo. The navigation bar includes Home, My Profile (selected), Messages (83), Organizations, Documents, Volunteers, Administration, Accountability, Summary, Identity, Deployment Prefs (selected), Contact, Occupations, Training, Skills & Certifications, Medical History, Background Check, and Settings. The main content area is titled "Deployment Prefs" and contains sections for "Willingness and Availability" (with a note about deployment preferences for matches), "Prior Emergency Response Commitments" (with a note about existing commitments), and "History of Changes". There are also sections for travel willingness (Local, In-State, Out-Of-State), deployment duration (Select days), and emergency deployment interest (Yes, No). A note about selecting Yes for national emergency work is present. At the bottom right are "Cancel" and "Save Changes" buttons.

SERVGA

Primary Email Address

Email Address:

New Email Address:

If you have an email account, it is important for you to provide this information. Without your email address, you may miss important messages and notifications. Please note that the system will not allow two accounts with the same email address. If you do not have an email address or your email address is already registered with the system, you can learn more about obtaining a free email address by [clicking here](#).

Confirm Email Address:

[+ Add Another Email Address](#)

Contact Method

Enter your preferred contact numbers for notifications during an emergency and for other system related issues. Additional information is required for pager numbers.

Contact Method 1

* Contact Method 1:

* Number to Attempt 1:

[+ Add Another Contact Method](#)

Contact Method 2

* Contact Method 2:

* Number to Attempt 2:

[+ Add Another Contact Method](#)

Emergency Contact

The individuals to contact in the event of a personal emergency during deployment.

Contact: This allows the responder to receive notifications in a variety and/or preferred way. For example: Texts, Emails, Voicemail, Internal Messaging, and ALL of the ABOVE.

Contact Method

Enter your preferred contact numbers for notifications during an emergency and for other system related issues. Additional information is required for pager numbers.

Contact Method 1

* Contact Method 1:

* Number to Attempt 1:

[+ Add Another Contact Method](#)

Contact Method 2

* Contact Method 2:

* Number to Attempt 2:

[+ Add Another Contact Method](#)

Emergency Contact

The individuals to contact in the event of a personal emergency during deployment.

Emergency Contact 1

Emergency Contact Name 1 Primary Title

The screenshot shows the 'My Profile' section of the Georgia Responds website. At the top, there's a logo for 'GEORGIA RESPONDS' with the tagline 'dick. connect. care.' Below it, a navigation bar includes links for Home, My Profile (which is selected), Messages (with 63 notifications), Organizations, Documents, Volunteers, Administration, and Accountability. A search bar is also present. The main content area is titled 'Identity' and contains a 'Name and Address' form. It includes fields for Prefix (dropdown), First Name (Robin), Middle Name, Last Name (Hood), Suffix (Jr), Home Address Line 1 (1234 Wonderland Blvd.), Home Address Line 2, City (Juliette), State (Georgia), County (Bibb), Zip Code (31210), and Work State (dropdown).

Emergency contact is a mandatory field when updating information to complete your profile.

The screenshot shows the continuation of the 'My Profile' section. The 'Identifying Information' section includes fields for Date of Birth (mm/dd/yyyy), Social Security Number (with a note that SSN is used for licensure verification), Gender (dropdown), Height (feet and inches dropdown), and Weight (lbs). The 'Driver's License or State-Issued Identification Card Information' section includes fields for First Name on Card, Middle Name on Card, Last Name on Card, Suffix on Card, Driver's License/ID Card Number, Expiration Date (mm/dd/yyyy), and Issuing State (dropdown). The 'Driver's License Endorsements' section includes a note about indicating endorsements for operating motorized vehicles and a list of endorsement categories (Class A, Class B, Class M, Class C) with checkboxes. There are also questions about hazardous materials transport certification (Yes/No) and a note about weight restrictions for air transportation.

**The next category in your profile is “Occupations”.
Note you can add up to four occupations**

GEORGIA
RESPONDS  click. connect. care.

Robin Hood | Log Out

Help | Contact Us

Home My Profile Messages 53 Organizations Documents Volunteers Administration Accountability

Summary Identity Deployment Prefs Contact Occupations Training Skills & Certifications Medical History Background Check Settings

Deployment Prefs

[Edit Information](#)

Willingness and Availability
No information provided.

Prior Emergency Response Commitments
No information provided.

▶ History of Changes

When updating your occupations, be sure to complete all asterisked fields.

GEORGIA
RESPONDS  click. connect. care.

Robin Hood | Log Out

Help | Contact Us

Home My Profile Messages 53 Organizations Documents Volunteers Administration Accountability

Summary Identity Deployment Prefs Contact Occupations Training Skills & Certifications Medical History Background Check Settings

Deployment Prefs

Willingness and Availability

Deployment preferences are used to help match volunteers to potential emergency deployments.

* Where are you willing to travel for deployment? Local In-State Out-Of-State
Check all that apply.

* How many days are you willing to be deployed? days

* In the event of a declared national emergency, would you consider volunteering to work under the authority of the Federal Government? Yes No
Selecting yes may result in your information being provided to the Federal Government upon its request.

* Are you interested in telehealth? Yes No

Prior Emergency Response Commitments

Indicate whether you have an existing emergency response commitment.

* Do you have any other commitments that might pose a conflict in the event of an emergency? Yes No

You must complete the fields in order to save changes. If you do not, you will receive an error message of this type.

GEORGIA  RESPONDS 

Robin Hood | Log Out

Help | Contact Us

Home | My Profile | Messages 53 | Organizations | Documents | Volunteers | Administration | Accountability

Summary | Identity | Deployment Prefs | Contact | Occupations | Training | Skills & Certifications | Medical History | Background Check | Settings

Contact

[Edit Information](#)

Email

Primary Email Address

Email Address 1:

Contact Method

Contact Method 1

Contact Method 1:

Number to Attempt 1:

Emergency Contact

Emergency Contact 1

Emergency Contact Name 1:

Relationship 1:

Primary Contact Number 1:

Secondary Contact Number 1:

Non-medical Occupation selection- provides this sequence of questions.

GEORGIA  RESPONDS 

Robin Hood | Log Out

Help | Contact Us

Home | My Profile | Messages 53 | Organizations | Documents | Volunteers | Administration | Accountability

Summary | Identity | Deployment Prefs | Contact | Occupations | Training | Skills & Certifications | Medical History | Background Check | Settings

Contact

Email

The information you provide here will be used for communications about potential deployments and other system-related issues.

Primary Email Address

Email Address:

New Email Address:

If you have an email account, it is important for you to provide this information. Without your email address, you may miss important messages and notifications. Please note that the system will not allow two accounts with the same email address. If you do not have an email address or your email address is already registered with the system, you can learn more about obtaining a free email address by [clicking here](#).

Confirm Email Address:

[+ Add Another Email Address](#)

Contact Method

Enter your preferred contact numbers for notifications during an emergency and for other system related issues. Additional information is required for pager numbers.

Contact Method 1

* Contact Method 1:

* Number to Attempt 1:

[+ Add Another Contact Method](#)

Emergency Contact

The individuals to contact in the event of a personal emergency during deployment.

Note: edits and changes can be tracked in the history.

Contact Method

Enter your preferred contact numbers for notifications during an emergency and for other system related issues. Additional information is required for pager numbers.

Contact Method 1

* Contact Method 1: SMS/Text Msg ▾

* Number to Attempt 1: 770 444 2222 x □

+ Add Another Contact Method

Emergency Contact

The individuals to contact in the event of a personal emergency during deployment.

Emergency Contact 1

* Emergency Contact Name 1: Fryer Tuck

* Relationship 1: Co-Worker ▾

* Primary Contact Number 1: 444 444 4444 x □

Secondary Contact Number 1: □ □ □ x □

+ Add Another Emergency Contact

Cancel Save Changes

Department of Public Health [US] | https://servga.gov/pr

Professional Status

Please select the status for your occupation. If you select appropriate status.

* What is your current professional status for this occupation:

Professional License

Enter the number listed on your license exactly as it appears. If you have additional licenses for different occupations, enter them here.

Is the name on this license the same as the name you provided in your personal information:

License Number:

* Issuing State or Jurisdiction:

Select State or jurisdiction in which this license was issued

Expiration Date:

Is your license in good standing:

Yes No

Is your license free of adverse actions and restrictions:

Yes No

ABNS

If you possess a specialty from a licensing board, provide the relevant information. You can add additional specialties by clicking the Add Another button.

Add Another

Medical Occupation Edit View **Professional License information must be accurate for a successful verification.**



Robin Hood | Log Out

Help | Contact Us

Home My Profile Messages (3) Organizations Documents Volunteers Administration Accountability

Summary Identity Deployment Prefs Contact Occupations Training Skills & Certifications Medical History Background Check Settings

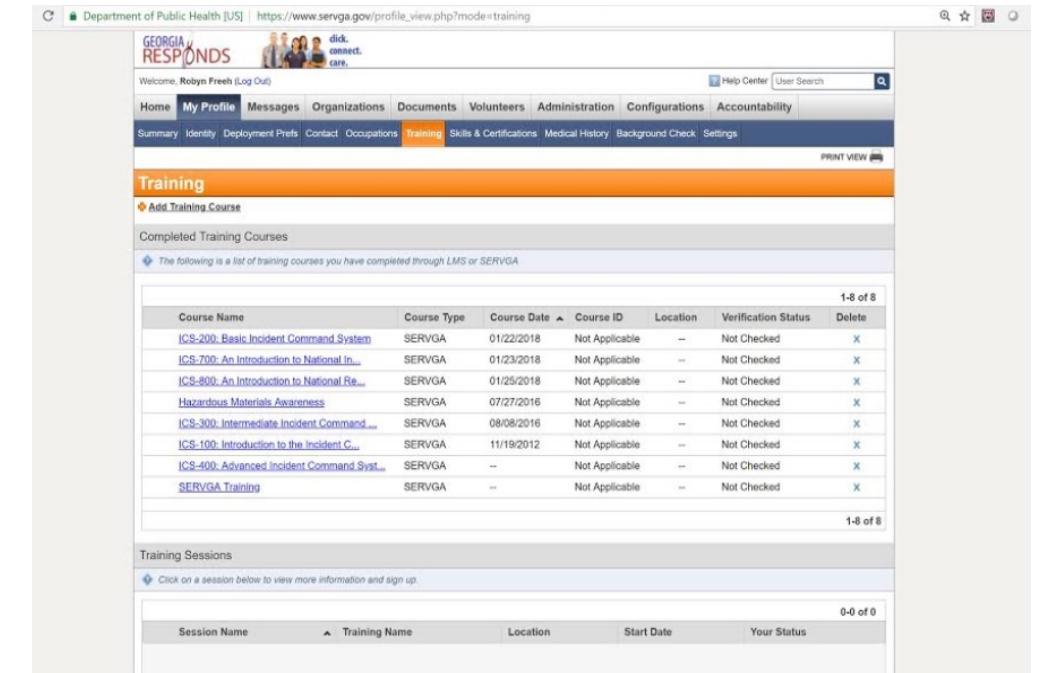
Add New Occupation

* What is your occupation type:

* Occupation:
If your occupation does not appear in the list, please select Other.

* What is your current professional status for this occupation:

The next category is “Training” where completed trainings and copies of certificates can be entered in the system.



Welcome: Robyn Frech (Log Out) | Help Center | User Search

Home My Profile Messages Organizations Documents Volunteers Administration Configurations Accountability

Summary Identity Deployment Prefs Contact Occupations Training Skills & Certifications Medical History Background Check Settings

Training

Completed Training Courses

The following is a list of training courses you have completed through LMS or SERVGA

Course Name	Course Type	Course Date	Course ID	Location	Verification Status	Delete
ICS-200: Basic Incident Command System	SERVGA	01/22/2018	Not Applicable	--	Not Checked	X
ICS-700: An Introduction to National In...	SERVGA	01/23/2018	Not Applicable	--	Not Checked	X
ICS-800: An Introduction to National Re...	SERVGA	01/25/2018	Not Applicable	--	Not Checked	X
Hazardous Materials Awareness	SERVGA	07/27/2016	Not Applicable	--	Not Checked	X
ICS-300: Intermediate Incident Command ...	SERVGA	08/08/2016	Not Applicable	--	Not Checked	X
ICS-100: Introduction to the Incident C...	SERVGA	11/19/2012	Not Applicable	--	Not Checked	X
ICS-400: Advanced Incident Command Syst...	SERVGA	--	Not Applicable	--	Not Checked	X
SERVGA Training	SERVGA	--	Not Applicable	--	Not Checked	X

1-8 of 8

Training Sessions

Click on a session below to view more information and sign up.

Session Name	Training Name	Location	Start Date	Your Status
--------------	---------------	----------	------------	-------------

0-0 of 0

There is a prepopulated list of the most common emergency preparedness trainings.

SERVGA



Robin Hood | Log Out

Contact Us

Home My Profile Messages 33 Organizations Documents

Summary Identity Deployment Prefs Contact Occupations Training Skills & Certifications Medical History Background Check Settings

Add New Occupation

* What is your occupation type: Non-Medical ▾

* Occupation: Accountant
If your occupation does not appear in the list, please select Other.

* What is your current professional status for this occupation: Select ▾

Cancel Save Changes

Skills and certifications can also be entered into the system.

RESPONDS 

Robin Hood | Log Out

Home My Profile Messages 33 Organizations Documents Volunteers Administration Accountability

Summary Identity Deployment Prefs Contact Occupations Training Skills & Certifications Medical History Background Check Settings

Occupations

Add up to 4 occupations that you currently hold or have held in the past. Use the arrows in the Occupation Rank column to move the occupations up or down and determine your primary (*) and secondary (2-4) occupations.

Add Another Occupation

Occupation Name	License Last Checked	Occupation Rank
RN-Registered Nurse	01/03/2019 11:40:40 AM	1 ↓
Hoist and Winch Operator	01/03/2019 11:00:52 AM	2 ↑

Select an action: Delete ▾ Submit Action

History of Changes

Editor	Field	Old Value	New Value	Time
Hood, Robin	Occupation	Registered Nurse	Hoist and Winch Operator	08/24/2018 11:31:14 am

SERVGA

GEORGIA
RESPONDS
 dick. connect. care.

Robin Hood | Log Out

Contact Us

Home My Profile Messages 63 Organizations Documents

Summary Identity Deployment Prefs Contact Occupations Training Skills & Certifications Medical History Background Check Settings

Edit RN-Registered Nurse

Professional Status

Please select the status for your occupation. If you selected a medical occupation and are currently in residency please select student. In all other cases please select the appropriate status.

* What is your current professional status for this occupation:

Professional License

Enter the number listed on your license exactly as it appears on your license. Make sure that you include any license prefixes (such as RN) in addition to your license number. If you have additional licenses for different occupations, please add a new occupation to your profile and enter the license number there.

Is the name on this license the same as the name you provided in your personal information: Yes No

License Number:

Professional License number, exactly as it appears on the license.

Issuing State or Jurisdiction:

State or jurisdiction in which this license was issued

Expiration Date:

Is your license in good standing: Yes No

Is your license free of adverse actions and restrictions: Yes No

Languages spoken can be indicated in the Profile section.

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RESPONDS
 dick. connect. care.

Robin Hood | Log Out

Help | Contact Us

Home My Profile Messages 63 Organizations Documents Volunteers Administration Accountability

Summary Identity Deployment Prefs Contact Occupations Training Skills & Certifications Medical History Background Check Settings

Medical History

Medical Preparedness

Medical history information will be used to ensure your protection during a potential deployment.

* Are you physically able to participate in a field deployment? Yes No

Allergies

Do you have any known serious allergies: Yes No

Example: latex; anaphylaxis; penicillin; rash.

Psychological Training

Have you received training on the psychological impact of emergency response? Yes No

Selecting Yes will allow you to enter the date of your training.

Hepatitis A

Dose #1: Month Year

Dose #2: Month Year

Additional Hepatitis A Information:

Hepatitis B

Dose #1: Month Year

Dose #2: Month Year

Dose #3: Month Year

Not Started Pending Not Performed

Medical History and immunization records may be important information needed when identifying volunteers for deployment.

SERVGA

GEORGIA
RESPONDS  dick. connect. care.

Robin Hood | Log Out

Help | Contact Us

Home My Profile Messages 53 Organizations Documents Volunteers Administration Accountability

Summary Identity Deployment Prefs Contact Occupations Training Skills & Certifications Medical History Background Check Settings

Training

[Add Training Course](#)

Completed Training Courses

The following is a list of training courses you have completed through LMS or SERVGA

Course Name	Course Type	Course Date	Course ID	Location	Verification Status	Delete
No Results Found						

0.0 of 0

Training Sessions

Click on a session below to view more information and sign up.

Session Name	Training Name	Location	Start Date	Your Status
0.0 of 0				

0.0 of 0

While the system does not provide background checks, Administrators can manually enter this information based on their organizational standards.

GEORGIA
RESPONDS  dick. connect. care.

Robin Hood | Log Out

Help | Contact Us

Home My Profile Messages 53 Organizations Documents Volunteers Administration Accountability

Summary Identity Deployment Prefs Contact Occupations Training Skills & Certifications Medical History Background Check Settings

Settings

Account Status

* Do you want your account to be active or inactive:

Active 
Active - Your account information will be available to authorized system administrators. You will be eligible to be contacted for emergency deployments and receive notifications related to potential emergency activations and deployments.

Inactive 
Inactive - Your account information will be available to authorized system administrators; however, you will NOT be contacted for or contacted about potential emergency activations and deployments. You may receive non-emergency notifications related to the status of your account.

Your Photo

Your current photo:



Current Photo:

* Update Photo:

A webcam and Flash are required.

— OR —

No file chosen
The photo must be of type GIF or JPEG and may be no larger than 2 MB in size.
Uploaded images should have an aspect ratio of 3:4. If this is not the case, a warning will appear.

Settings: An individual can change their status based on their availability preferences.

SERVGA

The screenshot shows the Georgia Responds user interface. At the top, there is a navigation bar with links for Home, My Profile (highlighted), Messages (with 53 notifications), Organizations, Documents, Volunteers, Administration, and Accountability. Below the navigation bar is a search bar labeled "Search users". The main content area has a header "Skills & Certifications" and a sub-header "Edit Information". Under "Healthcare Skills and Certifications", it says "No information provided.". Under "Other Relevant Skills and Certifications", it also says "No information provided.". Under "Languages", it says "No Information Provided.". At the bottom left, there is a link "History of Changes".

Under the Settings tab in My Profile, individuals can change their username, password and account status.

The screenshot shows the Georgia Responds user interface. The navigation bar includes Home, My Profile (highlighted), Messages (with 53 notifications), Organizations, Documents, Volunteers, Administration, and Accountability. The main content area has a header "Skills & Certifications" and a sub-header "Healthcare Skills and Certifications". It includes a note: "Please indicate your healthcare skills and certifications below. The skills and certifications below are those that have been obtained either through a certification process or through non-required training. These will be used to determine potential eligibility in deployments." Below this is a dropdown menu titled "Select all that apply:" containing "Automated External Defibrillator", "Cardio-pulmonary Resuscitation", "Disease Surveillance", and "First Aid". There are "Move Up" and "Move Down" arrows between the dropdown and a target list. A similar section for "Other Relevant Skills and Certifications" follows. The bottom part of the screenshot shows a modal window titled "Language 1" with three dropdown menus: "Language:", "Spoken Ability:", and "Written Ability:", each with a "Select" option. A link "Add Another Language" is visible at the bottom right of the modal.

A responder can only see their organization.

SERVGA

Radio Operator
Clerical Work
Inventory Management

Languages

Indicate any languages, other than English, that you are able to write and/or speak. The information you provide may be used to match you to potential deployments.

Language 1

Language: Select

Spoken Ability: Select

Written Ability: Select

+ Add Another Language

Prior Deployment Experience

Please list any deployments you may have participated in as part of a volunteer organization with members of the public. Activities could range from assisting in a multi-day mass care incident, staffing a flu clinic, or participating in a health fair.

Prior Deployment Experience 1

Deployment Event: [Text Box]

Initial Deployment Date: Month Year

Period of Deployment: Days

Description of Experience During Deployment: [Text Area]

Under Messages, a responder can compose an email and send it to their Administrator. Note that normal email functions apply here i.e. sent, save drafts, etc.

GEORGIA RESPONDS click. connect. care.

Robin Hood | Log Out

Home My Profile Messages 33 Organizations Documents Volunteers Administration Accountability

Summary Identity Deployment Prefs Contact Occupations Training Skills & Certifications Medical History Background Check Settings

Medical History

Medical Preparedness

Medical history information will be used to ensure your protection during a potential deployment.

* Are you physically able to participate in a field deployment? Yes No

Allergies

Do you have any known serious allergies? Yes No Example: latex, anaphylaxis, penicillin: rash.

Psychological Training

Have you received training on the psychological impact of emergency response? Yes No Selecting Yes will allow you to enter the date of your training.

Hepatitis A

Dose #1: Month Year

Dose #2: Month Year

Dose #3: Month Year

Additional Hepatitis A Information: [Text Area]

Hepatitis B

Dose #1: Month Year

Dose #2: Month Year

Dose #3: Month Year

Test: Positive Negative Not Performed

SERVGA

GEORGIA  RESPONDS  dick. connect. care.

Robin Hood | Log Out Help | Contact Us Search users Q

Home My Profile Messages 53 Organizations Documents Volunteers Administration Accountability

Summary Identity Deployment Prefs Contact Occupations Training Skills & Certifications Medical History Background Check Settings

Background Check

1 row displayed			
Check Type	Check Status	Last Updated	
Manual Background Check	Unknown		View Details

Documents used by the unit can be accessed here

GEORGIA  RESPONDS  dick. connect. care.

Robin Hood | Log Out Help | Contact Us Search users Q

Home My Profile Messages 53 Organizations Documents Volunteers Administration Accountability

Summary Identity Deployment Prefs Contact Occupations Training Skills & Certifications Medical History Background Check Settings

Settings

Account Status

* Do you want your account to be active or inactive.

Active ▾

Active - Your account information will be available to authorized system administrators. You will be considered for emergency deployments and receive notifications related to potential emergency activations and deployments.

Inactive - Your account information will be available to authorized system administrators, however, you will NOT be considered for or contacted about potential emergency activations and deployments. You may receive non-emergency notifications related to the status of your account.

[Change](#)

Your Photo

 Your current photo.

Current Photo:



* Update Photo:

Toggle Webcam View

A webcam and Flash are required.

— OR —

Choose File | No file chosen

The photo must be of type GIF or JPEG and may be no larger than 2 MB in size.
Uploaded images should have an aspect ratio of 3:4. Uploading a photo with a different height in

You can search documents based on your level of permissions assigned by Administrators.



Accountability Module

Department of Public Health [US] | https://servga.gov/incident_details.php?mode=edit

The screenshot shows the 'Create Incident' form. It includes fields for 'Name' (Exercise**Hurricane Cinderella **Exercise), 'Type' (Hurricane), 'Start Date' (08/24/2018), 'Start Time' (15), 'End Date' (08/31/2018), 'End Time' (07:00), and a 'Notes' section containing the text: 'Forecasted to impact all 159 counties of Georgia. Surge levels are over 20ft.' Below this, there's an 'Incident Administration' section with a note about adding organizations and a radio button for 'Allow organization administrators to manage locations, roster, time, and attendance for this incident?' followed by a 'Yes' option selected. At the bottom, there's a 'Add Organizations' section with a 'Organization(s)' field containing 'GA Nurse Alert System'.

Select “Create Incident”. Start and end times can be modified.
Administrator permissions.

The screenshot shows the 'Incident Dashboard' for the incident 'Exercise**Hurricane Cinderella **Exercise'. It displays the incident details: Start Date (08/24/2018), End Date (08/31/2018), Notes (Forecasted to impact all 159 counties of Georgia. Surge levels are over 20ft.), and Creator (Robin Hood). Below this, there are sections for 'Locations (0 Total)', 'Roster (0 Volunteers)', and 'Deployment Status'.

Incident Dashboard – come back to this screen for most options.

The screenshot shows the 'Incident - Exercise "Hurricane Cinderella" "Exercise' page. On the left, a navigation bar includes 'Details', 'Locations' (selected), 'Roster', 'Jobs', and 'Permissions'. The main content area displays 'Incident Locations' with three entries: 'Peter Pan Shelter Evening Shift', 'Peter Pan Shelter Morning Shift', and 'Peter Pan Shelter Overnight Shift'. Each entry has a 'Allow to Self-Check In/Out?' switch set to 'Yes', a 'View Roster' button, and a delete icon.

Administrators determine if volunteers can self check-in/out.

The screenshot shows the 'Incident - Exercise "Hurricane Cinderella" "Exercise' page. On the left, a navigation bar includes 'Details', 'Locations', 'Roster', 'Jobs' (selected), and 'Permissions'. The main content area displays 'Jobs' with a heading 'Add Job' and a table showing '0-0 of 0' results. A message 'No results found.' is displayed below the table.

Create jobs using navigation bar on left side.

SERVGA

t of Public Health [US] | https://servga.gov/incident_details.php?mode=edit

<< Back to Incident Dashboard

Create Incident

REQUIRED (*)

Details

* Name: Exercise**Hurricane Cinderella **Exercise

* Type: Hurricane

* Start Date: 08/24/2018

* Start Time: 15 ▾ Select ▾

End Date: 08/31/2018

End Time: 07 ▾ 00 ▾

Notes: Forecasted to impact all 159 counties of Georgia. Surge levels are over 20ft.

Incident Administration

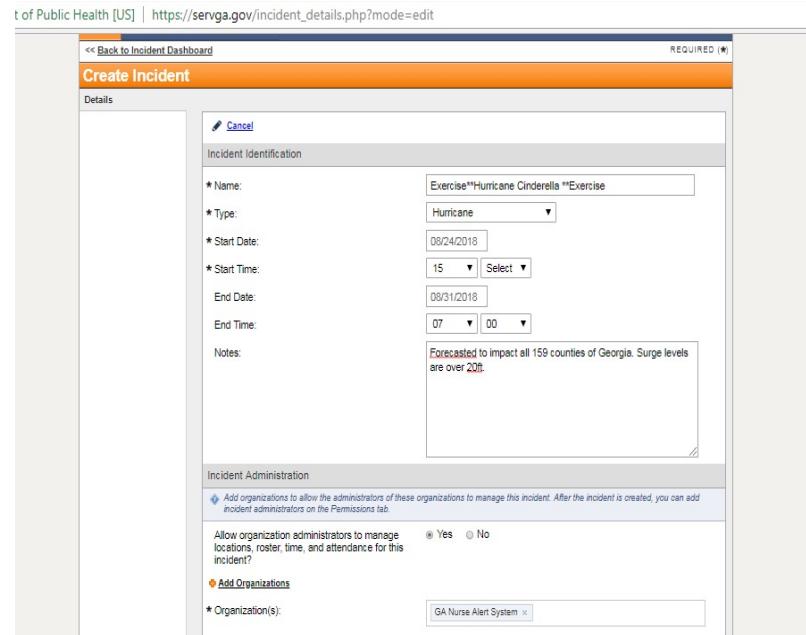
Add organizations to allow the administrators of these organizations to manage this incident. After the incident is created, you can add incident administrators on the Permissions tab.

Allow organization administrators to manage locations, roster, time, and attendance for this incident?

Yes No

Add Organizations

* Organization(s): GA Nurse Alert System



Create types of jobs. This can be done prior to emergency.

t of Public Health [US] | https://servga.gov/incident_dashboard.php

<< Back to Incident Details

Incident Dashboard

View Incident: Exercise**Hurricane Cinderella **Exercise

PRINT VIEW

Incident Details

Exercise**Hurricane Cinderella **Exercise

Start Date: 08/24/2018

End Date: 08/31/2018

Notes: Forecasted to impact all 159 counties of Georgia. Surge levels are over 20ft.

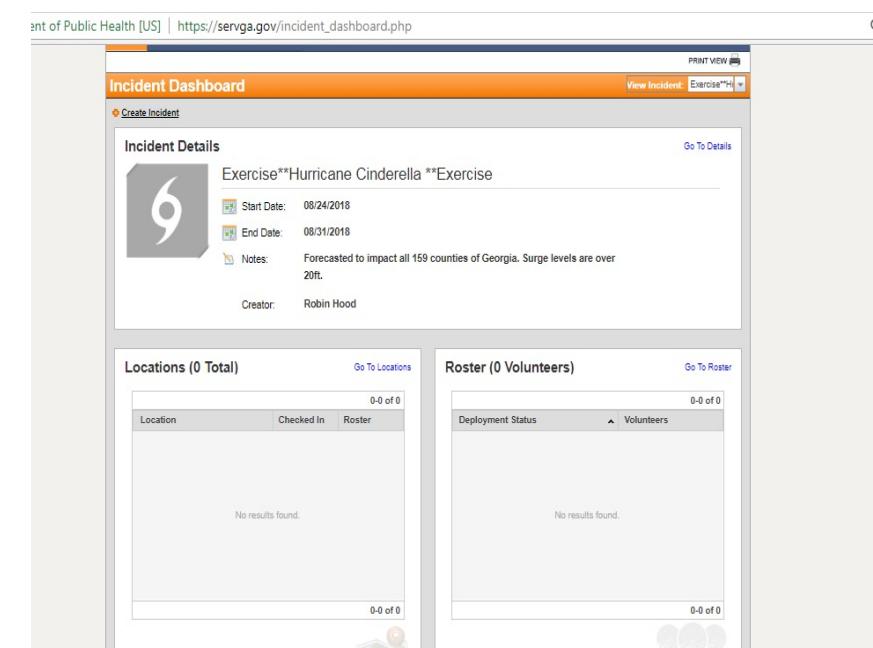
Creator: Robin Hood

Locations (0 Total)

No results found.

Roster (0 Volunteers)

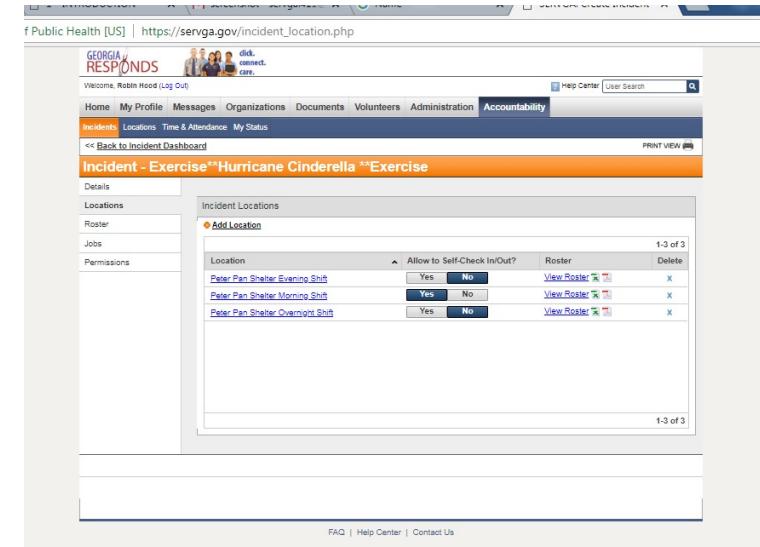
No results found.



Create roster for jobs. Allows you to add volunteers based on groups, administrators, organizations and/or access levels.

Creating pool of volunteers

- Identify need
- Create message that allows for volunteers to indicate availability
- Create groups based on volunteer responses



You should only be able to select organization for which you have rights/permissions as Administrator.

Creating pool of volunteers

- Identify need
- Create message that allows for volunteers to indicate availability
- Create groups based on volunteer responses

Once volunteers are identified, you can message and/or assign locations.

The screenshot shows a web-based application for managing volunteers. At the top, there's a navigation bar with links like Home, My Profile, Messages, Organizations, Documents, Volunteers, Administration, and Accountability. Below the navigation is a breadcrumb trail: Incident - Locations - Time & Attendance - My Status - << Back to Incident Dashboard. A prominent orange banner at the top indicates an incident: "Incident - Exercise**Hurricane Cinderella **Exercise". On the left, there's a sidebar with links for Details, Locations, Roster, Jobs, and Permissions. The main content area is titled "Job Details" and contains fields for "Job Title" (set to "Puppetmaster"), "Job Description" (containing the text "coordinates staff for the morning shift"), and "Pay Rate" (\$10.00 per hour). At the bottom right of the form are "Cancel" and "Save" buttons. The footer of the page includes links for FAQ, Help Center, and Contact Us.

Select and assign your volunteers to a location/shift. If you only add to roster but don't assign to location, you can't assign a job.

The screenshot shows the SERVGA Incident Roster page for the "Exercise**Hurricane Cinderella **Exercise". A green success message box displays: "Success: The volunteers have been added to the roster." Below this, the "Incident Roster" section shows a table of volunteers. The table includes columns for Name, Occupations, Deployment Status, and Assigned Locations. The status column shows "No Status" for all volunteers. The assigned locations column shows "0 Locations" for all volunteers. The table has 6 rows, labeled 1-6 of 6. At the bottom of the table, it says "0 Volunteers Selected".

Select “submit action” to generate your location/shift options.

The screenshot shows a "Organization Selection" dialog box. It lists various organizations under "Select All". One organization, "GA Nurse Alert System", is highlighted with a blue checkmark and has the status "ACCEPTED". The dialog box also contains a "Description" section which provides information about the Georgia Nurse Alert System. At the bottom right of the dialog box are "Cancel" and "Select" buttons.

Blue dot indicates the volunteers assigned to location/shift.

SERVGA

Department of Public Health [US] | https://servga.gov/incident_roster.php

<< Back to Incident Dashboard PRINT VIEW

Incident - Exercise**Hurricane Cinderella **Exercise

Success
The volunteers have been added to the roster.

Details Locations Roster Jobs Permissions

Incident Roster
Incident roster contains all responders available for deployment. These responders might be assigned and deployed to multiple locations during the incident.

Add Volunteer
Display Filter Location: All

Name	Occupations	Deployment Status	Assigned Locations	Delete
Bowden_Tameka	Database Administr...	No Status	0 Locations	X
Fresh_Emily	Eligibility Special...	No Status	0 Locations	X
Fresh_Robyn	Management	No Status	0 Locations	X
Hill_Sedrick	Computer Systems An...	No Status	0 Locations	X
Vargas_Monica	Public Health Admin...	No Status	0 Locations	X
Williams_Lakieva	Planner	No Status	0 Locations	X

0 Volunteers Selected 1-6 of 6

Select an Action: Select Submit Action Results Per Page: 50 ▾
View Incident Log Assign to Location Send Message Delete

FAQ | Help Center | Contact Us

Note two volunteers at 2nd location. See 0/2 for evening shift.
Once you select “view”, you can assign specific jobs.

Department of Public Health [US] | https://servga.gov/incident_roster.php

Welcome, Robyn (Logout) User Search

Home My Profile Messages Organizations Documents Volunteers Administration Accountability

Incidents Locations Time & Attendance My Status

<< Back to Incident Dashboard PRINT VIEW

Incident - Exercise**Hurricane Cinderella **Exercise

Details Locations Roster Jobs Permissions

Incident Roster
Incident roster contains all responders available for deployment. These responders might be assigned and deployed to multiple locations during the incident.

Add Volunteer
Display Filter Location: All

Name	Occupations	Deployment Status	Assigned Locations	Delete
Bowden_Tameka	Database Administr...	No Status	0 Locations	X
Fresh_Emily	Eligibility Special...	No Status	0 Locations	X
<input type="checkbox"/> Fresh_Robyn	Management	No Status	0 Locations	X
<input type="checkbox"/> Hill_Sedrick	Computer Systems An...	No Status	0 Locations	X
<input type="checkbox"/> Vargas_Monica	Public Health Admin...	No Status	0 Locations	X
<input type="checkbox"/> Williams_Lakieva	Planner	No Status	0 Locations	X

2 Volunteers Selected 1-6 of 6

Select an Action: Assign to Location Submit Action Results Per Page: 50 ▾
View Incident Roster Log

FAQ | Help Center | Contact Us

See “Job Title” and change unassigned to desired position to be filled.

The screenshot shows the SERVGA Incident Roster page for the "Incident - Exercise**Hurricane Cinderella **Exercise". A modal dialog box titled "Assign to Location" is open, prompting the user to "Please select a location below." It contains a dropdown menu with options: "Select", "Peter Pan Shelter Evening Shift", "Peter Pan Shelter Morning Shift", and "Peter Pan Shelter Overnight Shift". Below the dropdown is a table titled "Assigned Locations" with six rows, each containing a checkbox and the text "Locations". At the bottom of the dialog are "Cancel" and "Send" buttons. The main page has a sidebar with "Details", "Locations", "Roster", "Jobs", and "Permissions" tabs. The "Roster" tab is active. The "Incident Roster" section shows a table with columns: Name, Occupations, Deployment Status, Assigned Locations, and Delete. The table lists several volunteers, including Tameka Bowden, who is marked as having 1 location assigned.

See Tameka Bowden change to RN.

The screenshot shows the SERVGA Incident Roster page for the same incident. A green success message box appears at the top stating: "Success: Location changed to Peter Pan Shelter Evening Shift for 2 volunteers." Below this, the "Incident Roster" table shows the updated status for the volunteers. The table includes columns: Name, Occupations, Deployment Status, Assigned Locations, and Delete. The row for Tameka Bowden now shows "Occupations: Database Administra...", "Deployment Status: No Status", and "Assigned Locations: 1 Location". Other volunteers listed include Fresh, Emily; Fresh, Royce; Hali, Sadrick; Vergas, Monica; and Williams, Lakisha.

An administrator can also update their status (in transit, mobilized, off duty, etc.)

SERVGA

The screenshot shows the SERVGA incident dashboard for a specific incident. At the top, it displays the incident number (9), start date (08/24/2018), end date (08/31/2018), and notes indicating a surge level over 20ft. Below this, there are two main sections: 'Locations (3 Total)' and 'Roster (6 Volunteers)'. The 'Locations' section lists three shifts at the Peter Pan Shelter: Morning Shift (0/0 checked in), Evening Shift (0/2 checked in), and Overnight Shift (0/0 checked in). The 'Roster' section shows six volunteers with 'No Status' deployment. At the bottom, there are links for 'View All Incidents', 'Request Status Update', 'FAQ', 'Help Center', and 'Contact Us'.

An administrator and/or shelter point of contact can also check in/make changes.

The screenshot shows the 'Incident - Exercise**Hurricane Cinderella **Exercise' location roster page. It displays a table of volunteers assigned to the Peter Pan Shelter Evening Shift. The table includes columns for Name, Officer Status, Job Title, Occupation, Deployment Status, and Delete. Two volunteers are listed: Bowden_Tamika (Unassigned, Database Administrator, No Status) and Fresh_Emily (Unassigned, Eligibility Specialist, No Status). The page also includes navigation links for 'Details', 'Locations', 'Roster', 'Jobs', and 'Permissions', and a search bar at the bottom.

Under Time and Accountability, you can look at individual time activity log for the incident.

The screenshot shows the SERVGA software interface. At the top, there are several tabs: 'SERVGA', '1- INTRODUCTION', 'screenshot - servga.411', 'Name', and 'SERVGA: Create Incident'. Below the tabs, the URL is https://servga.gov/incident_location_roster.php?id=600001. The main header includes the 'GEORGIA RESPONDS' logo and navigation links: Home, My Profile, Messages, Organizations, Documents, Volunteers, Administration, Accountability, Incidents, Locations, Time & Attendance, and My Status. A 'PRINT VIEW' link is also present. The main content area is titled 'Incident - Exercise**Hurricane Cinderella **Exercise'. It displays a table for 'Peter Pan Shelter Evening Shift - Incident Location Roster' with columns: Name, Officer Status, Job Title, Occupation, Deployment Status, and Delete. Three individuals are listed: Bowden, Tamika (RN, Database Administrator); and Fresh, Emily (Unassigned, Eligibility Specialist). Below the table, it says '0 Volunteers Selected'. At the bottom, there are buttons for 'Select an Action' and 'Submit Action', and a 'Results Per Page' dropdown set to 50.

Under roster log, all activities are tracked for entire incident. No activities can be deleted.

This screenshot is identical to the one above, showing the 'Create Incident' screen for the same incident. The table for 'Peter Pan Shelter Evening Shift - Incident Location Roster' shows the same three individuals: Bowden, Tamika, and Fresh, Emily. The '0 Volunteers Selected' message and the 'Select an Action' buttons at the bottom are also present.

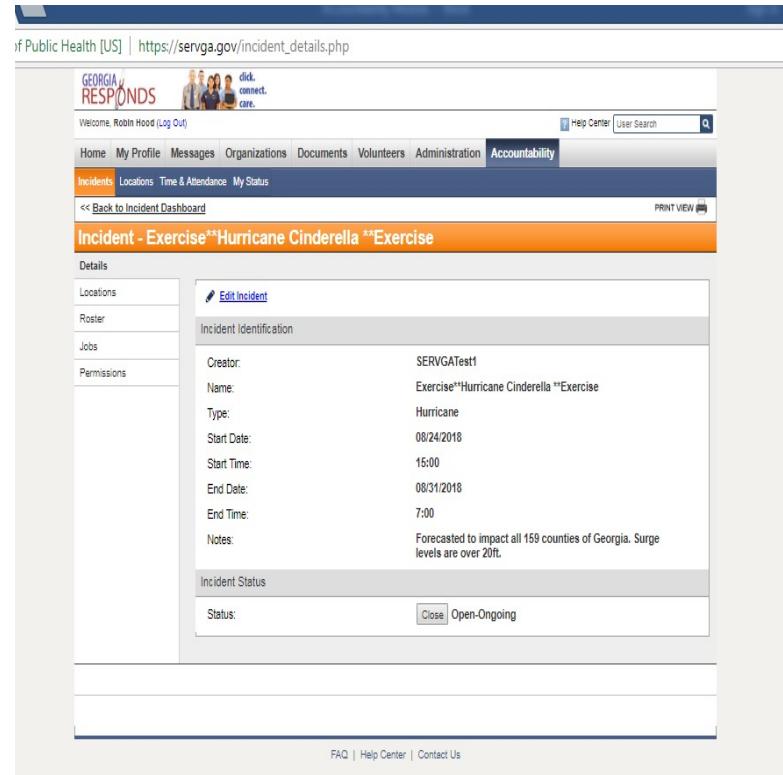
To close an incident, click “Go to Details”

The screenshot shows the "Incident - Exercise**Hurricane Cinderella **Exercise" page. A green "Success" message box at the top right says: "The volunteers have been added to the roster." Below it, the "Incident Roster" section displays a table of volunteers with columns: Name, Occupations, Deployment Status, Assigned Locations, and Delete. The table lists six volunteers: Bowden_Tameka, Fresh_Emily, Fresh_Robyn, Hall_Sadrick, Vergas_Monica, and Williams_Lakeva. All volunteers have "No Status" and "0 Locations". At the bottom, there are buttons for "Select an Action" (Select, View Incident, Assign to Location, Send Message, Delete), "Submit Action", and "Results Per Page: 50".

"Go to Details" screenshot. Option to close incident is at the bottom.

The screenshot shows the "Time & Attendance" page. It lists two volunteers checked in: Bowden_Tameka and Fresh_Emily. Both are RNs. The table includes columns: Name, Job Title, Checked In, and Checked Out. Buttons for "Scan" and "Check In" are visible. At the bottom, there are buttons for "Select an Action" (Select, View Time & Attendance Log), "Submit Action", and "Results Per Page: 50".

Under Incident Status, select “Close” to end the incident. Note: The incident is updated when the green “Success” messages populates. Incident is now closed but can be reopened.



The screenshot shows a web-based application interface for managing incidents. At the top, there's a header with the SERVGA logo and navigation links like 'Help Center' and 'User Search'. Below the header, a blue navigation bar includes links for 'Home', 'My Profile', 'Messages', 'Organizations', 'Documents', 'Volunteers', 'Administration', and 'Accountability'. The 'Accountability' link is highlighted in blue. The main content area has a title 'Incident - Exercise "Hurricane Cinderella" Exercise'. On the left, there's a sidebar with sections for 'Locations', 'Roster', 'Jobs', and 'Permissions'. The 'Roster' section is expanded, showing a table with columns for 'Edit Incident' (with a pencil icon), 'Creator' (SERVGA Test1), 'Name' (Exercise "Hurricane Cinderella" Exercise), 'Type' (Hurricane), 'Start Date' (08/24/2018), 'Start Time' (15:00), 'End Date' (08/31/2018), 'End Time' (7:00), and 'Notes' (Forecasted to impact all 159 counties of Georgia. Surge levels are over 20ft.). Below this is another table for 'Incident Status' with a 'Status' column showing 'Open-Ongoing'. At the bottom of the page, there are links for 'FAQ', 'Help Center', and 'Contact Us'.

Administrators can generate Accountability Roster reports from Administration Tab.

After incident:

- Make changes to positions and locations for future incidents.
- Thank responders.